

## Store Policy

Friday, 02 March 2012 22:41 - Last Updated Wednesday, 14 March 2012 14:43

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### Payment

We accept Credit Card, Debit Card payments via.

Cards we accept, (Paypal) You can use Visa, Mastercard, Discover, and others through Paypal please check their policies at [www.paypal.com](http://www.paypal.com)

The goods will not be delivered until the customer's funds that have been paid to **George Harper Music** have cleared in full.

### Order Notes

Please note that all transactions will be carried out in US. Once you have placed your order, confirmation will be sent to you via e-mail complete with Transaction and Order Reference numbers **George Harper Music** monitor prices on a daily basis.

We will not be held responsible for pricing errors due to software mal-functions, or human error. This website operates on an 'invitation to treat' basis and not as an 'offer for sale' as a result, **George Harper Music** reserves the right to decline orders for bulk or high value purchases.

## **Delivery**

Your order will be sent to you in 14 days. International orders will be sent to you in 28 days.

## **Credit Card Security**

At this stage, you will be passed on to a Secure Order Processing page, your details will be encrypted by 128-bit industry-standard Secure Sockets Layer (SSL) technology to provide encryption of personal information such as your name, address and credit card details.

## **Privacy Policy**

We collect only the basic personal details required to process your order. We do not store any customers financial or credit card details in any form. We will not trade, resell, sell, or redistribute information that you provide to us, to any other companies, organizations or individuals.

Your information provided to us during the ordering process is protected by 128-bit industry-standard Secure Sockets Layer (SSL) technology to provide encryption of personal information such as your name, address and credit card details. This server encrypts information while it is being transmitted across the Internet so that unauthorized people cannot read it.

## **Returns Policy & Guarantee**

We guarantee your satisfaction. All of our products come with a no fuss guarantee.

You are entitled to cancel your order at anytime within 7 days of receiving your goods. The cancellation period ends on the expiry of the period of 7 working days beginning with the day after the day on which the you received the goods. If you wish to cancel an order under these terms, first contact us and then return your products unopened within 7 days of receiving your parcel.

### **Typographical Errors**

In the event our website product or service is listed at an incorrect price due to typographical error or error in pricing information **George Harper Music** shall have the right to refuse or cancel any orders placed for product or service listed at the incorrect price.

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shall have the right to refuse or cancel any such orders whether or not the order has been confirmed and your credit card charged. If your credit card has already been charged for the purchase and your order is cancelled,

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shall issue credit to your credit card account in the amount of the incorrect price.

### **Contacting us**

Please contact us at the details below:

Postal Address:

p.o. box 767  
Ridgetop, Tennessee  
37152

Phone: 615 859-4504

Email: [George@GeorgeHarper.com](mailto:George@GeorgeHarper.com)

Web: [www.GeorgeHarper.com](http://www.GeorgeHarper.com)

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